UUMIT ICT SERVICES



Ts Mohd Solehhuddin Abd Mutalib IT OFFICER Universiti Utara Malaysia September 2025

04 928 2369 Solehhuddin@uum.edu.my





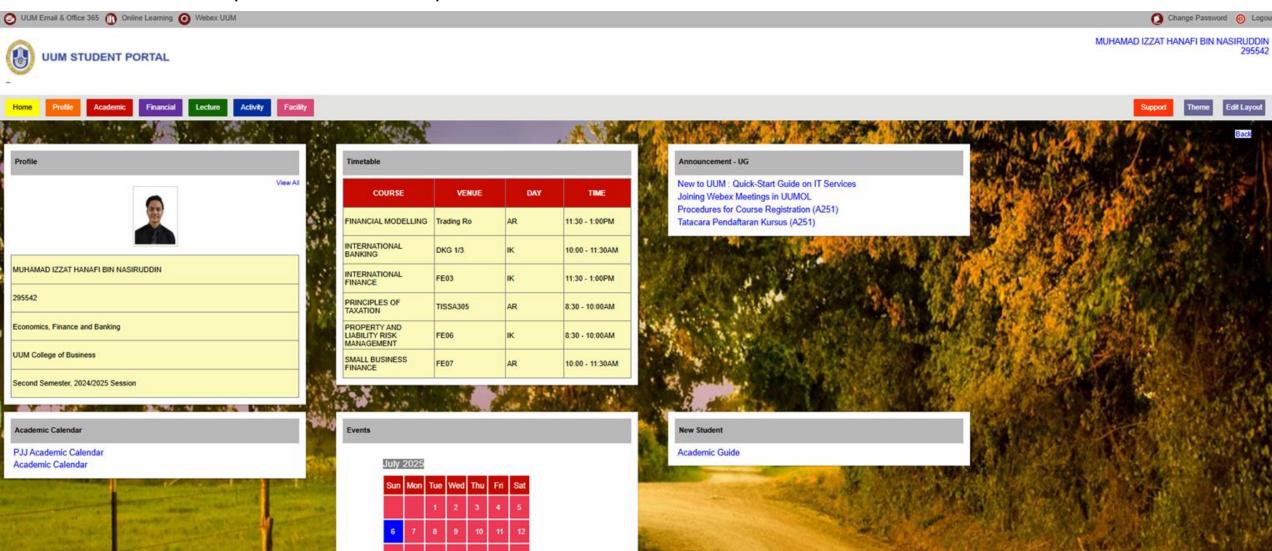


https://uum.edu.my/36o/



Student Portal -

Can be accessed via portal.uum.edu.my







Student Portal - Menu and Sub Menu

UUM Portal is an intranet portal dedicated for UUM staff, faculty, students and guests. This is a one stop portal to facilitate our community to access information for teaching, learning, academic and administration.

Home

- Profile
- Timetable
- Announcemen
- Academic Calendar
- Events
- Academic Calendar
- New Student Info

Profile

- Personal Info
- Education Background

Academic

- Course Review (SCORE)
- Practicum
- Result
- Letter
- U-Assist
- Minor or Field of Concentration

Financial

- Student Account
- Bank Account Information
- Important Notice

Lecture

- Individual Timetable
- Course Registration
- Slips
- College Timetable

Activity

- Campus Election
- Co-Curricular
- Event
- Merit
- Student Development

Facility

- Booking System
- Library
- Bus Schedule
- Others

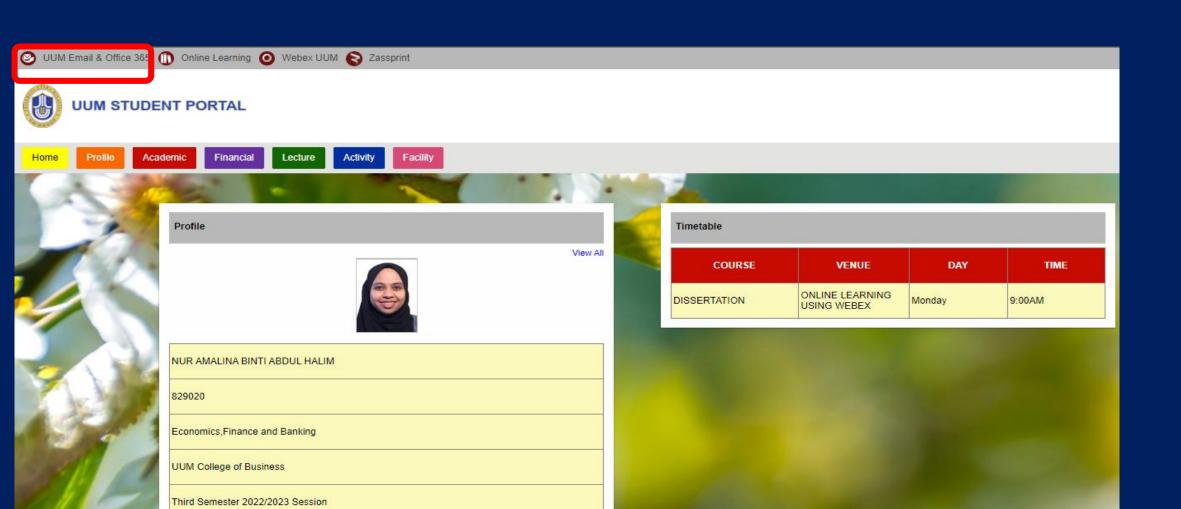


List of ICT services for students

- > Internet
 - > UUMWiFi in campus unlimited quota
- > Email accounts Microsoft 365
- Computer Lab in all Academic Buildings (19 Labs, 782 PCs)
- > ICT Facilities in Lecture Theater/Room
- > UUM Online Learning and Webex Application
- Student Portal
 - Information Systems and Applications Student Accounts, Academic, Accommodation, Activity, Facilities Booking (Sports, Transport), eVoting)
- Mobile Application- UUM STUDENT 2.0
- Software
- IT Helpdesk Call Centre, Service Counter for Walk In Users and Email

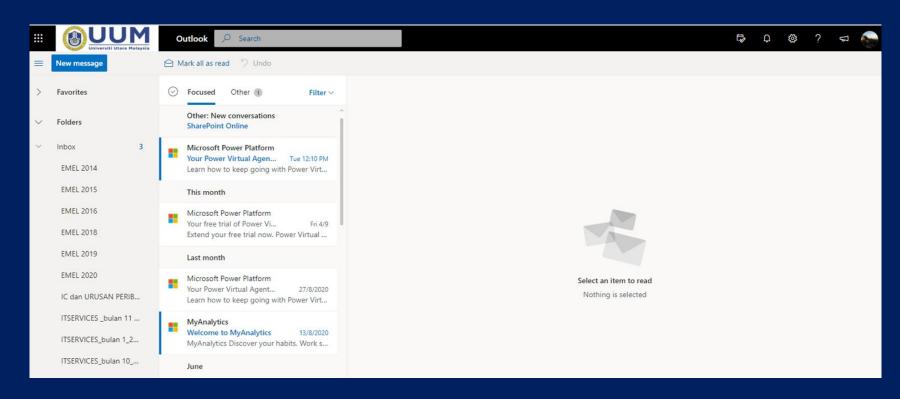
■ Email accounts





Email accounts - Microsoft 365





Can accommodate to 15 devices per user

One Drive: 5 GB for each student

☐ Microsoft 365



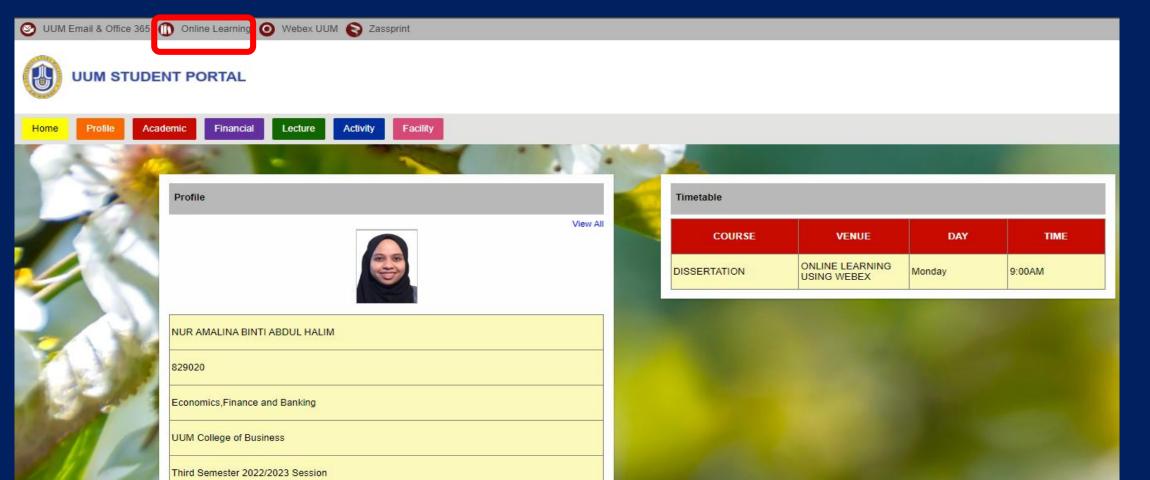
Install Microsoft 365 apps on up to five desktop computers, five tablets, and five mobile devices.* Hybrid Windows devices, such as the Microsoft Surface Pro, count as either a PC or a tablet.

Microsoft 365

UUM Online Learning



An online learning application used by faculty & students for teaching & learning activities.

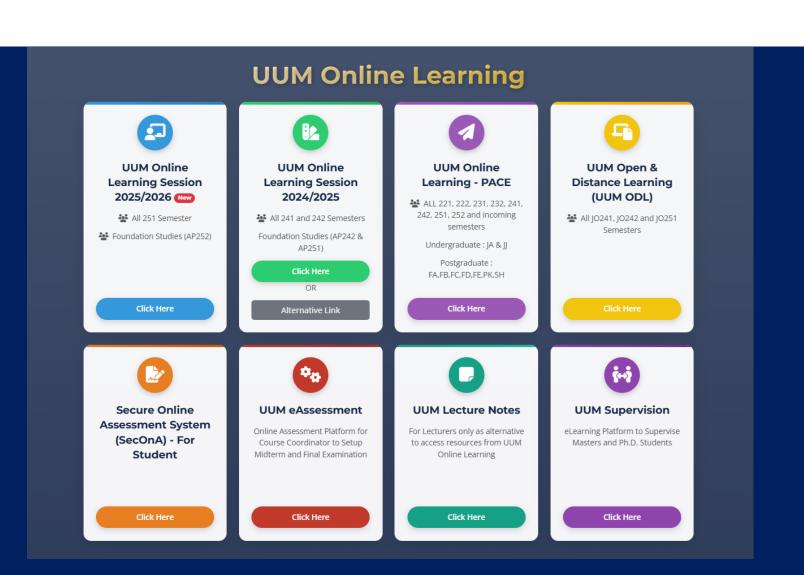


UUM Online Learning



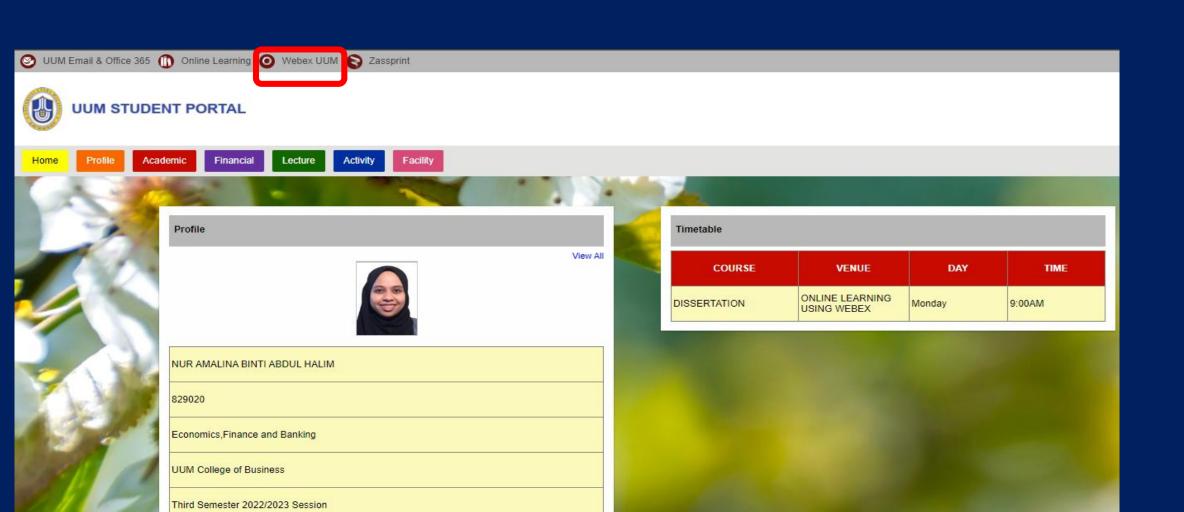
Total Student Users: Up to 19,000 students

Total Hit Pages: 68.5 million (monthly)



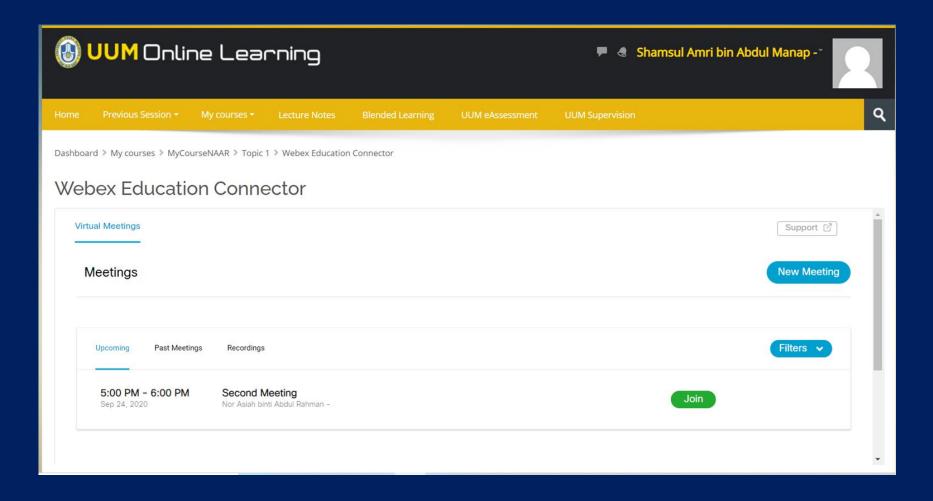
■ Webex Application







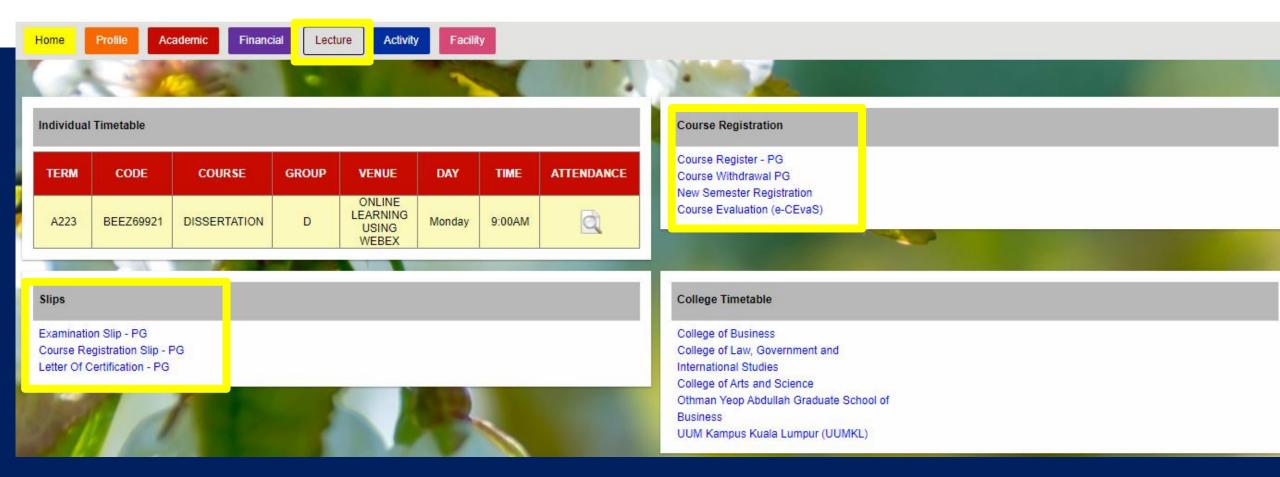




Webex is integrated with UUM Online Learning application for effective online learning and teaching process

□ ADD / DROP COURSES





UUM WiFi





MyUUM/UUMWiFi (up to 180 Mbps)
For UUM staff and students
Need to authenticate for better speed and secure connection.

UUMWiFi Guest (up to 100 Mbps)
Access is open and accessible to all with slower speed.

Available in all academic, administration, and residential buildings. It is also available in most common areas such as cafeterias, Sports Centre, Varsity Mall, etc.

UUM WiFi





Connect to UUMWiFi/MyUUM

- Make sure you have activated your UUM Portal account.
- Your devices must support IEEE 802.11b/g/n/ac and 802.1X/WPA2.
- You must be in range of the UUM WiFi network to configure your device.
- Refer to the instruction at

https://it.uum.edu.my/index.php/uumwifi

UUMWiFi



UUMWiFi is provided by UUM to assist students in their studies. So use them wisely.



UUMWIFI TERMS AND CONDITIONS

UUM WiFi is a free high-speed wireless broadband for faculty, staff, students and guests of UUM.

It is an encrypted network that uses the latest wireless technology based on 802.1x for authentication and authorization to provide a secure access.

By logging to UUM WiFi, you represent that you have read, understood and agreed to the terms of this service.

By using UUM WiFi, you acknowledge

- 1. that UUM WiFi may not be uninterrupted or error-free;
- 2. that viruses or other harmful applications may travel through UUM WiFi;
- 3. that UUM WiFi is provided "as is" and on an "as available" basis, without warranties of any kind, whatsoever;
- 4. that we reserve the right to monitor and control service usage and/or types of traffic transmitted on the network; and
- 5. that you are entirely responsible for any and all activities that occur through the use of UUM WiFi.

Activities conducted through UUM WiFi shall not violate any applicable law or regulations.

Examples of prohibited activities include, but are not limited to:

- 1. Spamming and invasion of privacy.
- 2. Harvest or collect information about others, including e-mail addresses, without their consent;
- 3. Use a false identity;
- 4. Attempt to gain unauthorized access to any network or computer;
- 5. Use of inappropriate language including defame, abuse, harass, stalk, threaten, or otherwise violate anyone else's legal rights.
- 6. Transmit any material protected by intellectual property laws, rights of privacy or publicity or any other applicable law without obtaining all necessary consents.
- 7. Publish or distribute any inappropriate, profane, defamatory, infringing, obscene, indecent, or unlawful material/information.
- 8. Distribution of internet viruses, trojan horses or other malicious or harmful programs;
- 9. Interfering with or disrupting UUM WiFi or servers or networks connected to the systems, or disobeying any requirements, procedures, policies or regulations of networks connected to the UUM WiFi.
- 10. Any other actions that may otherwise be unlawful or inappropriate

If you fail to follow any of the terms, we reserve the right to suspend or restrict your use of the service. Further disciplinary action may be taken against you depending on the situation.

☐ Hybrid Classroom





UUMIT has provided several lecture rooms for classes that are held in Hybrid, which is physical and virtual.

UUMIT will ensure that all equipment and services in the lecture rooms are always ready for use.

At the moment, there are 20 such rooms in the entire campus.



Mobile Application

UUM Student 2.0.

Apple Store, Google PlayStore and also Huawei appGallery.

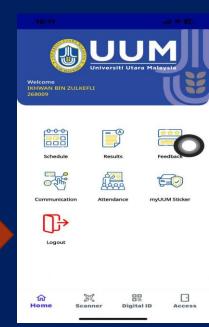
Provides Academic and financial information of students as well as digital ID facilities.

Can be used as student identification and for access to facilities around the UUM campus.









Home

- Sechedule
- Result
- Feedback
- Communication
- Attendance
- UUM Sticker



Scanner

UUM Attendance



Digital ID



Access

Door Access

Software



These are some of the software that is ready to be installed on UUM students' computers. You can contact or come to UUMIT and our staff will help you install the required software.















Further Information



> Visit UUMIT website it.uum.edu.my menu NEW TO UUM



UUMIT ServiceDesk



How to Report a problem

- Call Center (04 928 6666) or
- -Service Counter for Walk-in Users or
- -Email to itservices@uum.edu.my or
- **-UUM Student Mobile App> Feedback**

